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The Motor Trades Association of Australia (MTAA), State and Territory Members and the Australian Motor Body Repairers Association (AMBRA) today announced the introduction of a new website for motor body repairers nationwide to further enhance transparent relations with the motor vehicle insurance industry.

MTAA and its appointed Motor Code Administrative Committee (CAC) members have been working with CAC representatives appointed by the Insurance Council of Australia (ICA) to introduce an updated Motor Vehicle Insurance and Repair Industry Code of Conduct (MVIRI) website.

The new MVIRI website will provide enhancements and updates following extensive reviews to the Code of Conduct in 2016 and 2017. It will also streamline processes for motor vehicle repair businesses to become a signatory to the MVIRI Code, access updated information on the Code of Conduct, and expedite signatories' ability to lodge a dispute, which will ensure mediation processes get underway in a timely manner.

By using the sign up process on the website, signatories will be provided with login details and password which will enable them to log in and utilise the site including the lodgement of an Internal Dispute (IDR) or an External Determination (EDR) notification. This is for all users.

The completely revitalised website will compliment internal processes MTAA, Members and AMBRA have introduced in the IDR Builder.

MTAA says motor body repairers now have enhanced ability to lodge disputes using either the direct access facility built into the new website or alternatively using the IDR builder through their individual member associations which will then be lodged on the website on their behalf.

MTAA suggests motor body repair business members of motor trades associations and automobile chambers of commerce continue to send details of their dispute to their individual state and territory motor body repair divisional manager who will continue to assist in the submission process on behalf of motor business repair businesses. This will also provide MTAA with qualified dispute notification, tracking and reporting.

The new website will become live on Wednesday 25 July 2018. The old website will cease operation at midnight on Friday 27 July 2018.

To access the new MVIRI code website please use the following link: www.abrcode.com.au

Further Information: MTAA Secretariat 02 51008239